Twaweza! Metrics Framework 2008/9-2018

Current status* (2008/9)

To improve on the current situation …

State of agency
- Access to information
- Ability to voice
- Opportunity to monitor
- Capability to make change

State of services

Basic education quality & equity
- x% of teachers show-up and teach
- x% of disbursed funds for schools reach there
- x% of children able to read and write at their level (Uwezo)

Primary and public health
- x% of health workers show up and deliver care
- x% basic meds available at clinics
- x% DPTHb3 immunization coverage
- X% percent experiencing good health*

Basic water access
- x% urban and y% rural have access to piped or covered water within 30 minute fetch time
- X% of water insecurity*

Key interventions (2009-2013)

… Twaweza will broker these interventions …

Strategic partnerships and initiatives (grants)
- At least 15 major partnerships (3-4/year) and 10 initiatives (2-3/year) brokered and supported to:
  - expand broad access to information, esp. in rural areas, by increasing comm. options
  - strengthen media independence, plurality, quality and reach
  - enable citizens to monitor government, public resources and service delivery and use the findings to promote improvements
- Scale-up actions undertaken that affect large ecosystem of change that contributes to enhanced citizen agency

One stop information shop
- One-stop-information shop established, functioning and informing action

Citizen agency outcomes (2013)

… so as to enhance citizen capability and action …

Access to information
- Quality and diversity of voices covered in the media significantly improved as compared to baseline.
- 40% of young people, men and women in 75% districts have increased access to information about news, services, entitlements and options

Exercising voice
- 20% of young people, men and women in 75% districts have increased opportunities to express views in a public sphere/to public body

Monitoring services and government
- 10% of young people, men and women in 50% districts have increased opportunities to monitor government, public resources & service delivery

Making change happen
- At least 10% of young people, men and women in 50% districts have an increased sense of being able to make change happen, and can cite an example of having done so in the past 12 months

Service delivery outcomes (2018)

… which in turn will lead to better services (and quality of life outcomes?)

Basic education (primary and secondary)
- 85% of teachers show-up and teach
- 90% of disbursed funds for schools reach there
- 80% of children able to read and write at their level (Uwezo)

Basic health (primary health care and public health/prevention)
- 85% of health workers show up and deliver care
- 90% basic meds available at clinics
- 85% DPTHb3 immunization coverage
- X% experience better health*

Basic water (access and affordability)
- 90% urban and 70% rural have access to piped or covered water within 30 minute fetch time
- X% reduction in water insecurity and Y% in water-borne illness*

Other changes (made by citizens self-determined priorities)
- to be assessed by asking citizens

*to be developed clearly later

M & E, Learning & Communication

Measurement & evaluation
- Independent entity to measure progress recruited and metrics framework developed
- Baseline undertaken 2009
- Progress measured, documented and communicated throughout
- Evaluation undertaken early 2013

Learning & communication
- Mentors network and other learning measures functioning at 3 levels
- Clear evidence of learning & reflective practice in partners
- Lessons effectively documented, communicated and debated in the public domain.
- Knowledge generated & shared

Building evidence, Generating knowledge
- How transparency and information contributes to change
- Link between citizen agency and service delivery/ quality of life outcomes
- Evidence of citizen state accountability & responsiveness
- How interventions can be scaled
- Effective ways to promote learning, document lessons and share knowledge