

SzW-KE: R22 (2 of 4 in 2018): Citizen Engagement and Public Participation

INTERVIEWER: Verify demographic information as it appears on the database:

- Name
- Age
- Gender
- Village [Enumeration Area]

Have you managed to reach the respondent?

1. YES > **CONTINUE**
2. NO > **GO TO Q41 INTERVIEWER: ONLY TICK THIS OPTION AFTER EXHAUSTING ALL THE TRACING STRATEGIES AND AFTER OFFICIAL COMPLETION OF THE DATA COLLECTION PROCESS**

Good Morning/Good Afternoon/Good Evening. My name isfrom Sauti Za Wananchi, a program run by an organization called Twaweza East Africa. In this round of Sauti za Wananchi, we want to ask you questions about your participation in local issues involving elected officials, other citizens, civil servants and organizations. The information we collect continues to be published in the media and is available to all Kenyans and other people in the world. Your name will however, not be published. We'll also share with you more information on where to access it. It is also going to be shared with other stakeholders and decision makers. Today's interview will last for about 15 to 20 minutes. Can we start today's interview?

1. YES > **CONTINUE**
2. NO > **TERMINATE. RECORD REASON FOR REFUSAL**

[Q1] In the last 12 months, did you attend any public meeting, a meeting that was open to all citizens in the area but not related to religious activities?

1. YES > **Q2**
 2. NO > **Q8**
- 888 Refused To Answer > **Q8**

[Q2] How many public meetings did you attend? **[DO NOT READ OUT; SINGLE RESPONSE]**

1. One > **Q3**
 2. Two > **Q3**
 3. Three > **Q3**
 4. More than three > **Q3**
- 888 Refused To Answer > **Q8**

[Q3] Who organized the meeting(s) that you attended?

[MULTIPLE RESPONSES ALLOWED; DO NOT READ OUT]

1. Ward Administrator
2. Member of county assembly (MCA)

3. County government officials
 4. Chief/assistant chief
 5. Representatives of the county commission e.g. county commissioner
 6. Member of Parliament (MP)
 7. County senator
 8. County governor
 9. Civil society organizations: Community Based Organizations (CBOs), Non-Governmental Organizations (NGOs), Youth groups /Women’s groups/Self-help groups
 10. Other (specify)
- 888 Refused To Answer
-999 Don’t know

LIST ANSWER OPTIONS MENTIONED IN Q3 ONLY

[Q4] Of all the meetings you attended, think of the one that made the biggest impression on you. Who organized this meeting?

[SINGLE RESPONSE ALLOWED; DO NOT READ OUT]

1. Ward Administrator
 2. Member of county assembly (MCA)
 3. County government officials
 4. Chief/assistant chief
 5. Representatives of the county commission e.g. county commissioner
 6. Member of Parliament (MP)
 7. County senator
 8. County governor
 9. Civil society organizations: Community Based Organizations (CBOs), Non-Governmental Organizations (NGOs), Youth groups /Women’s groups/Self-help groups
 10. Other (specify)
- 888 Refused To Answer
-999 Don’t know

[Q5] Was anyone else of importance/influence in attendance at that meeting?

1. YES >Q6
 2. NO >Q7
- 888 Refused To Answer >Q7

[Q6] Who else? **[MULTIPLE RESPONSES ALLOWED; DO NOT READ OUT]**

1. Ward Administrator
2. Member of county assembly (MCA)
3. County government officials
4. Chief/assistant chief
5. Representatives of the county commission e.g. county commissioner
6. Member of Parliament (MP)

7. County senator
8. County governor
9. Civil society organizations: Community Based Organizations (CBOs), Non-Governmental Organizations (NGOs), Youth groups /Women's groups/Self-help groups
10. Other (specify)
 - 888 Refused To Answer
 - 999 Don't know

[Q7] During those public meetings, which development projects or issues were discussed?

[MULTIPLE RESPONSES ALLOWED; DO NOT READ OUT]

1. Roads
2. Water services/issues
3. Health facility/issues
4. Education
5. Manufacturing
6. Mining e.g. sand etc.
7. Budget
8. Corruption
9. Tourism
10. Sanitation
11. Street lighting
12. Security/Community policing
13. Bus stops/Boda boda shelters/stops
14. Electricity connection etc.
15. Agriculture/using the proper seeds etc.
16. Land issues
17. Budgeting
18. Elections
 - 777 Other (specify)
 - 888 Refused To Answer

[Q8] What stops people in your area from attending public participation forums organized by the county government?

[MULTIPLE RESPONSES ALLOWED; DO NOT READ OUT]

1. Lack of time
2. Lack of interest/apathy
3. Lack of refreshments
4. Possibility of chaos during the meeting
5. No meetings are called
6. Poverty levels/no compensation
7. Corruption
8. Short notices for the meetings
9. Not informed when meetings are called
10. Long distance to the meeting venues/transport challenges

11. Lack of confidence/trust in the process/ Low expectations of results/don't feel they make a difference/nothing will be done
12. Conflicts in meetings/unproductive meetings
13. Lack of information on the value of such meetings
14. Security concerns
15. Unfavorable means of communication
16. Illness
17. Busy with work
18. Travelling
- 777 Other (specify)
- 888 Refused To Answer
- 999 Don't know

[Q9] Do you agree or disagree that those in authority at the national level (e.g. government officials, MPs, senators, cabinet secretaries, chiefs etc.), take the opinion of ordinary Kenyans when making decisions on issues that affect all Kenyans?

Is that strongly agree, agree, neither agree nor disagree, disagree or strongly disagree? **[READ OUT THE FIRST FIVE; SINGLE RESPONSE]**

1. Strongly agree
2. Agree
3. Neither agree nor disagree
4. Disagree
5. Strongly disagree
- 888 Refused To Answer
- 999 Don't know

[Q10] Do you agree or disagree that those in authority at the County level (Governors and their deputies, county government officials, MCAs, ward administrators etc.), take the opinion of ordinary Kenyans into account when making decisions on issues of local/regional importance?

Is that strongly agree, agree, neither agree nor disagree, disagree or strongly disagree? **[READ OUT THE FIRST FIVE; SINGLE RESPONSE]**

1. Strongly agree
2. Agree
3. Neither agree nor disagree
4. Disagree
5. Strongly disagree
- 888 Refused To Answer
- 999 Don't know

[Q11] If you had free access to any type of information from the **[MENTION LEVEL OF GOVERNMENT]**, what type of information would you be most interested in seeing? **[ITERATE QUESTION FOR THE 2 LEVELS OF GOVERNMENTS LISTED BELOW]**

Level of Government [READ OUT]	[DO NOT READ OUT; SINGLE RESPONSE]
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National Government	<ol style="list-style-type: none"> 1. Budgets 2. Income and expenditure reports 3. Open tenders 4. Salaries 5. Allowances 6. Contracts 7. General development progress 8. Job opportunities 9. Security systems 10. Environmental management <ol style="list-style-type: none"> 11. Accountability and transparency 12. The New Education System <p>-777 Others (specify) -888 Refused to answer -999 Don't know</p>
County Government	<ol style="list-style-type: none"> 1. Budgets 2. Income and expenditure reports 3. Open tenders 4. Salaries 5. Allowances 6. Contracts 7. General development progress 8. Job opportunities 9. Bursary disbursements 10. Security systems 11. Environmental management 12. Accountability and transparency <p>-777 Others (specify) -888 Refused to answer -999 Don't know</p>

[Q12] In your opinion how easy is it to do the following...Is it very easy, easy or not easy:

[READ OUT; SINGLE RESPONSE IN EACH CASE]

	1. Very easy	2. Easy	3. Not easy	-888 DK	-999 RTA
Meet the leaders in your county?					
Influence decision-making in your county?					
Access information on county budgets, laws and projects?					
Engage with a local civil society organization to address an issue of importance in your county?					

Interviewer definition of Civil society organizations (CSO): an organization that works in the interest of the people but is not part of the government e.g. Community Based Organizations (CBOs), Non-Governmental Organizations (NGOs), Youth groups /Women’s groups/Self-help groups					
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[Q13] Can you tell me (up to three ways) available to you, as a citizen, to express your needs to the county government?

[DO NOT READ OUT; UP TO THREE RESPONSES ALLOWED]

1. Civil society representation
2. Signing petitions
3. Attending barazas
4. Join a public demonstration or march
5. Through traditional media e.g. newspaper, radio and TV
6. Through social media
7. Going to the county government offices
8. Through county committees
9. Through a representative in the village
10. Through a number/hotline provided by the county
11. Family members of relatives to the county government officials
12. Through suggestion boxes placed outside chiefs’ camps
13. None. **IF NONE, LOCK ALL OTHER RESPONSES**
-777 Other (specify)

[Q14] Here is a list of actions that people sometimes take as citizens in their area/locality/country. For each of these, please tell me whether you, personally, have done any of these things during the past year.

[READ OUT; SINGLE RESPONSE FOR EACH STATEMENT]

IF YES IN ALL STATEMENTS IN Q14 GO TO Q16

IF NO [FOR RESPECTIVE STATEMENTS] IN Q14 ASK:

[Q15] Would you do this if you had the chance? **[READ OUT OPTIONS;]**

	Q14			Q15		
	1. YES	2. NO	-888 Refused to answer	3. YES, if I had a chance	4. NO, even if I had a chance	-888 Refused to answer
a) Attending a community meeting						
b) Getting together with others to raise an issue						

c) Getting together with others to discuss an issue amongst yourselves						
d) Refusing to pay a tax or fee to government due to poor/no services						
e) Participating in other forms of boycotts or non-cooperation						
f) Participating/partaking in a demonstration or protest march						
g) Using force for a political cause						
h) Contacting the media, like calling/SMS a radio/TV program or writing a letter to a newspaper on public issue/debate						
i) Sign a petition						
j) Posting on social media platforms such as Facebook, Twitter etc. about a public issue						
k) Blocking a road						
l) Participate in sit-ins or other forms of intervention to obstruct or interfere with normal economic, social, or political activity						
m) Contacting a respected person in my community' (e.g. pastor, chief etc.,) about a public issue.						

[Q16] In the past year, have you and other members of your village/neighborhood jointly approached a local leader (i.e. village officials/political leaders/government official (MCA, MP) to address a common problem affecting you area/locality?

1. YES >**Q17**

2. NO >**Q19**

-888 Refused To Answer

[Q17] What was/were the problems/issues which you wanted to be addressed or help on?

[DO NOT READ OUT; MULTIPLE RESPONSES ALLOWED]

1. Roads
2. Water
3. Health facility
4. Education
5. Manufacturing
6. Mining e.g. sand etc.
7. Budget
8. Corruption
9. Tourism

- 10. Sanitation
- 11. Street lighting
- 12. Security
- 13. Bus stops/Boda boda shelters/stops
- 777 Other (specify)
- 888 Refused To Answer

[Q18] Was/were the issues/problem(s) resolved/addressed? [DO NOT READ OUT; SINGLE RESPONSE]

- 1. YES, ALL problems/issues were resolved/given assistance
- 2. YES, SOME have been resolved; others are not solved and nothing is being done about them
- 3. YES, SOME have been resolved and others are in the process of being resolved
- 4. All are in the process of all being resolved
- 5. NO, and nothing is being done to resolve them nor in process of being resolved.
- 888 Refused To Answer

[Q19] Have you ever participated in a demonstration/protest?

- 1. YES
- 2. NO
- 888 Refused To Answer

[Q20] How likely are you to participate in a public demonstration on an issue that does not please you?

[SINGLE RESPONSE, READ OUT]

- 1. Likely **>Q21, THEN ASK Q24**
- 2. Neither likely nor unlikely **>Q22, THEN ASK Q24**
- 3. Unlikely **>Q23**
- 888 Refused To Answer **>Q24**

[Q21] Why are you likely to participate in a public demonstration?

[MULTIPLE RESPONSES ALLOWED; DO NOT READ OUT]

- 1. It is an effective method of addressing political issues
- 2. To express unhappiness about something done or expected to be done
- 3. To be part of an activity with friends/colleagues
- 4. For provision of benefits or compensations
- 5. Due to strong community/group incitement
- 777 Other (specify)
- 888 Refused To Answer

[Q22] Why are you neither likely nor unlikely to participate in a public demonstration?

[MULTIPLE RESPONSES ALLOWED; DO NOT READ OUT]

- 1. Lack of time
- 2. Lack of interest/apathy
- 3. Lack of provision of benefits or compensation

4. Low expectations of results
 5. Due to possibility of chaos during the demonstration
 6. Lack of awareness before demonstration is done
 7. It is an unfavorable means of communication
 8. It is an effective method of addressing political issues
 9. To express unhappiness about something done or expected to be done
 10. To be part of an activity with friends/colleagues
 11. For provision of benefits or compensations
 12. Due to strong community/group incitement
- 777 Other (specify)
- 888 Refused To Answer
- 999 Don't know

[Q23] Why are you not likely to participate in a public demonstration?

[MULTIPLE RESPONSES ALLOWED; DO NOT READ OUT]

1. Lack of interest/apathy
 2. Lack of provision of benefits or compensation
 3. Low expectations of results
 4. Due to possibility of chaos during the demonstration
 5. Lack of awareness before demonstration is done
 6. It is an unfavorable means of communication
- 777 Other (specify)
- 888 Refused To Answer
- 999 Don't know

[Q24] What does citizen participation in government mean to you? **[DO NOT READ OUT; MULTIPLE RESPONSES ALLOWED]**

1. Electing my MCA/Senator/Governor/MP/President
 2. Participation in meetings
 3. Participation in county budgeting process
 4. Shaping the development agenda
 5. Recalling my MP
 6. Participation in decision making and decision making meetings
 7. Implementation of citizens' opinions
 8. Participating in security issues e.g. reporting threats
 9. Offering manpower/labour in development activities
 10. Making voluntary financial contributions to government or local development projects
 11. Providing information on criminal activities
 12. Doing things like voting/having a national ID
- 777 Other (specify)
- 888 Refused To Answer
- 999 Don't know

[Q25] In your opinion, do leaders in your community put enough effort into being respectful towards the people? **[DO NOT READ OUT, SINGLE RESPONSE ALLOWED]**

1. Yes
 2. Somewhat
 3. Not sure
 4. No
 5. Prefer not to say
- 888 Refused To Answer

[Q26] How frequently do the following civil society organizations solicit your support or involvement to address a common problem affecting you area/locality?

[READ OUT; SINGLE RESPONSE IN EACH CASE]

	1. Monthly	2. 4 or more times a year	3. 1-2 times a year	4. Never	-999 Don't know	-888 Refused To Answer
a) International NGO						
b) Kenyan Civil Society Organizations (CSO) (excluding local organizations)						
c) Kenyan Social Movement						
d) Local Community-Based Organization						
e) Other self-help groups (women's group, youth group, etc.)						

[Q27] In your opinion, do leaders in civil society organizations put enough effort into including grassroots participation?

1. Yes
 2. Not sure
 3. No
 4. Prefer not to say
- 888 Refused To Answer

[Q28] Some civil society organizations in Kenya receive funding support from foreign sources, including governments, multilateral institutions, or private foundations. Would a civil society organization receiving funding from a foreign source affect your opinion or view of an organization positively, negatively, or not at all?

1. Positively

>Q29

- 2. Negatively >Q29
- 3. Not at all >Q30
- 4. Prefer not to say >Q30
- 888 Refused To Answer >Q30

[Q29] Why does foreign funding affect your perceptions of civil society organizations receiving funds from these sources, either positively or negatively?

[Q30] There are Kenyan civil society organizations in operation across the country. Judging by how many organizations you can name, how familiar are you with civil society organizations that are operating in other counties? **[DO NOT READ OUT; SINGLE RESPONSE]**

- 1. Very familiar. [Can identify names of 3 or more CSOs operating in other counties].
- 2. Somewhat familiar. [Can identify names of 2 CSOs operating in other counties].
- 3. Not very familiar. [Can identify name of 1 CSO operating in other counties].
- 4. Not at all familiar. [Cannot identify any CSOs operating in other counties].
- 888 Refused To Answer

[Q31] I am now going to read two statements. Which do you think comes closest to your opinion?

[READ OUT; SINGLE RESPONSE]

- 1. **A:** In order to solve our problems, our community must first address its leaders.
- 2. **B:** In order to solve our problems, our community must first come together and work with one another
- 3. None
- 888 Refused To Answer

[Q32] I am now going to read two statements. Which do you think comes closest to your opinion?

[READ OUT; SINGLE RESPONSE]

- 1. **A:** We will only solve political problems, if individuals act.
- 2. **B:** We will only solve political problems, if we work together in groups.
- 3. None
- 888 Refused To Answer

[Q33] Finally, before we close, please confirm the number we can use to send you airtime/credit as a token for our appreciation for your participation

CLOSE THE INTERVIEW

METAVARIABLES [INTERVIEWER TO GIVE RESPONSES TO THESE QUESTIONS BASED ON THE INTERVIEW]

[Q34] How did you reach respondent?

1. Called his or her number >**Q35**
2. Tracing strategy>**Q36**
3. By tracing, but we use his or her number>**Q36**

[Q35] After how many number of phone calls did you get the respondent?

1. Once> **END**
2. Twice> **END**
3. More than two times > **Q39**

[Q36] How did you get the respondent?

1. Through a neighbor
2. Head of the group
3. Group partner
4. Other group member
5. Husband or wife
6. Other household member
7. Citizen monitor
8. Community leader

[Q37] Please state the name of the person above, **[Q36]**

[Q38] Please write the telephone of the person above, **[Q36]**

[Q39] Why was the respondent not easily reachable?

1. He/she has changed his/her telephone number >**Q40**
 2. He/she doesn't have a phone charging equipment > **END**
 3. His/her phone has broken down> **END**
 4. He/she has lost his/her phone > **END**
 5. Poor network > **END**
 6. He/she has travelled> **END**
 7. He/she was on the farm and there was no network > **END**
 8. He/she was at work the whole day and did not have access to his/her phone > **END**
- 777 Other (specify) > **END**

[Q40] Write his/her new number (if there is one) > **END**

[Q41] How many days have you looked for him/her?

1. One
2. Two
3. Three
4. Four
5. Five
6. More than five days

[Q42] What challenge does the respondent have for not finding him/her?

1. He/she has changed his/her phone number

2. He/she doesn't have a phone charging equipment
 3. His/her phone has broken down
 4. He/she has lost his/her phone
 5. Poor network
 6. He/she has travelled
 7. He/she was on the farm and there was no network
 8. Doesn't want to participate in the survey
 9. The respondent has passed away
 10. Does not have access to his/her phone during the day/ while at work
 11. He/she has relocated from the EA
 12. Whereabouts of the respondent not known in the EA
 13. All appointments have been unsuccessful
- 777 Other (specify)

[Q43] Please give the name of the person who gave you this information, [Q42]

[Q44] Please give the telephone number of the person who gave you this information, [Q42]