

SzW UG Round 2 – ACCESS TO INFORMATION

INTERVIEWER:

- Interviewer's name

Unique HH ID:

Category:

- Main respondent
- Replacement

Verify demographic information as it appears on the database:

- Respondent's name
- Each respondent' Phone number1
- Phone number2

- Age
- Gender
- Village [Enumeration Area]
- EA number
- District
- Region
- Interview start time
- Number of call attempts

Good Morning/Good Afternoon/Good Evening. My name isfrom Sauti Za Wananchi, a program run by an organization called Twaweza. In this round of Sauti za Wananchi, we want to ask you questions about livelihoods, access to food and financial matters in Uganda. The information we collect continues to be published in the media and is available to all Ugandans and other people in the world. Your name will however, not be published. We'll also share with you more information on where to access it. It is also going to be shared with other stakeholders and decision makers. Today's interview will last for about 15 to 20 minutes. Can we start today's interview?

1. YES > **CONTINUE**
2. NO > **TERMINATE. RECORD REASON FOR REFUSAL**

In this call round, we are going to discuss about issues of access to information. I would also like to remind you that the survey is conducted by Ipsos on behalf of Twaweza and the answers you provide will remain confidential.

	Q1) When was the last time you visited a (INSERT FACILITY) or had an official interaction with a representative from (INSERT FACILITY/office/or ganization)? To seek information/ 1. Within the last 7 days 2. Between week and a month ago 3. Btw a Month and 3 Months/ 4. More than 3 months ago/ 5. Never → skip to next row, if last skip to q8/ -888 Refuse to answer → skip to next row, if last skip to q10/ -999 Don't know → skip to next row, if last skip to q8/	Q2) What type of information did you ask for? DON'T READ OUT/ 1. Information about the facility's resources (e.g. salaries, money, equipment, contract, budget, planning 2. Information about the facility's services (e.g. opening hours, medical advice) → SKIP TO Q9 3. information about something else → SKIP TO Q9/ -888 Refused to answer -999 Don't know/	Q3) Were you given that information? 1. Yes; complete/ 2. Yes; partial/ 3. No → SKIP TO Q7/	Q4) Was it difficult or easy for you to get the information/? 1. Very easy/ 2.Somewhat easy/ 3. Somewhat hard/ 4. Very hard/ -888 Refused to answer/ -999 Don't know/	Q5) How many visits or calls to the facility were required to obtain the information? / ENTER NUMBER	Q6) Did you give or were you asked for money for the information you asked/wanted?/ 1=Yes, asked for money/ 2=Yes, gave money/ 3=No/ -888 Refused to answer/ -999 Don't know/	Q7). (SAID NO IN Q3) What was the reason for denial?
Public Health facility							
Public Primary/							

Secondary school/							
Water Supplier							
Village / Street Offices/							
Any political party's office or representative/							
Any government office/ministry/pa rastatal/							
Other public institutions/organ izations ie public registered company; NGOs							
Government/publ ic website/							

8.	a.Do you have the following documents..?/ 1=Yes/>>>continue 2=No/>>>8d -888 Refused to answer/ -999 Don't know/	b. How long did it take you to get the ...?/	c. Did you have to pay (for the birth certificate , passport and drivers' license extra money outside the required fee) to get it..?/ 1=Yes/ 2=No/ -888 Refused to answer/ 999 Don't know ANSWER AND SKIP TO Q9	d. (SAID NO IN Q8a) Have you ever filed an application to get the?/ 1=Yes >>> Continue 2=No/ >>>Q8f -888 Refused to answer/ -999 Don't know/	e. Why have you not be able to get it?	f. (SAID NO IN Q8d) Why have you not ever filed an application to get?/ 1=Yes/ >>> 8d 2=No/ >>>Q8e -888 Refused to answer/ -999 Don't know/
1.Birth certificate						
2.Passport/						
3.National identity card/						
4.Driver's licence/						
5.Voter's card/						

9. If you were to request for information or public documents from a government office, which ways would you use?/
Please state the main way first?

	Main	Other mentions
1=Physical visit/		
2=By phone		
3=Via fax/		
4=Online (visit their website)/		
5=By email/		
6= By postal mail/		
7=Social media/ like facebook and twitter		
-777 Others specify/		
-888 Refused to answer/		
-999 Don't know/		

10. Lets now talk about media, which media is your main source of information?/ SINGLE RESPONSE

- 1=Radio/
- 2=Television/
- 3=Newspapers/
- 4=Magazines/
- 5=Pamphlets/Fliers/
- 6=Internet/
- 7=Social Media (facebook,Instagram,whatsapp)/
- 8=Word of mouth/
- 9=Meetings or gatherings/
- 777 Others specify/
- 888 Refused to answer/
- 999 Don't know/

11. I am going to read to you sources of information and I would like you to tell me how much you trust the information obtained from each source./

Single response	1=Trust completely/ 2=Neither trust it nor not trust it/ 3=Completely distrust it/ 4=NA -888 Refused to answer/ -999 Don't know/
a) what you read in the newspapers/	
b) what you hear on the radio/	
c) what you see on TV/	
d) what you read on social media such as whatsapp, instagram, facebook/	
e) What you hear during a public meeting or forum/	
f) what a close family member; relative; friend; neighbor or work mate tells you (word of mouth)/	

12. I am going to read groups and/or prominent people, I would like you to tell me how much you trust the information coming from them./

Single response	1=Trust a lot / 2=Somewhat trust it/somewhat distrust it/ 3= Don't distrust at all/ 4=Don't know 5. Not Applicable/ -888 Refused to answer/ -999 Don't know/
a)any member/supporter of Ruling party (NRM):	
b) any member/supporter of Opposition parties/	
c) Any MP from NRM/	
d) Any MP from opposition party	

e) President/	
f) Prime minister /	
g) LC V councilor/	
h). Village or Street chairman /(LC1)	
l) any government official /	

13. How free are you to criticize information or statements provided by the following individuals or institutions? /

Single response	1=Free/ 2=Neither free nor not free/ 3=Not free/
1. Government institution/	
2. Minister/	
3. Prime minister/	
4. Vice president/	
5. President/	
6. Chief Administrative Officer (CAO)	
7. LCV Chairperson/	
8. Member of parliament for your constituency/	
9. LC III Chairperson/	
10. Village or Street chairman/	

14. I am going to read to you a pair of statements, for each pair tell me the one you agree with the most.

A	1. The media should have the right to publish any views and ideas without government control /	2. The government should have the right to prevent the media from publishing things that it considers harmful to society /	A1 A2
B	1. - Journalism should be a licensed profession, with the government deciding who can be a journalist /	2. Freedom of speech is a human right, so anybody should be permitted to become a journalist /	B1 B2
C	1. - All TV and radio stations should be required to broadcast a daily news programme produced by the government /	2. TV and radio stations should be free to produce and broadcast their own news programmes /	C1 C2

15. I will now read for you a few statements, please tell me if you agree or disagree with them?

	1=Agree/ 2=Disagree/ 3=Don't know/
1.a citizen should be free to criticize his/her MP for being lazy and not caring about their constituent.	
2. a citizen should be free to criticize the president for not listening to advice and making bad decisions.	
3. - a citizen should be free to criticize a decision made by the government if they believe it is bad.	

16. Now I will ask you about your awareness with regards to several acts concerning information and communication that have been passed by the parliament in the past two years./

	a) Are you aware of?/ 1=Yes>>>Continue/ 2=No/ >>> Skip to the next one/ -888 Refused to answer/ -999 Don't know/	b) How well do you think the government is implementing this law/ 1=Very well/ 2=Neither well nor not well/ 3=Not well/	c) Why do you say so?/
Computer misuse act			
Access to information act 2005 / Access to information regulations 2011			
Uganda Communications Act 2013			

16a). If aware of act (e.g. name act at Q16). Have you personally, or someone you know or you know of someone (not necessary personal) been a taken to court due to breaking the act ?

	Personally (self)		Someone I know		Know/heard of someone (not personally)		Refused to answer	Don't know
	Yes	No	Yes	No	Yes	NO		
Computer misuse act/							-888	-999
Access to information act 2005 / Access to information regulations 2011							-888	-999
Uganda Communications Act 2013							-888	-999

SKIP NOTE FOR 16a

1=Yes/>>>S16b

2=No/ >>>Q17

-888 Refused to answer/

-999 Don't know/

Q16b. What kind of an act did you or someone you or someone you have heard of/ know of committed to be taken to court under?

	Personally (self)	Someone I know	Know/heard of someone (not personally)
Computer misuse act			
Access to information act 2005 / Access to information regulations 2011			
Uganda Communications Act 2013			

Q17) There various mechanisms which are in place to allow citizens to interact with policy makers/government. Which of these mechanisms are you aware of?

Mechanism	a. Awareness		b. (If aware in Q17a.) Have participated/engaged with the mechanism	
	Yes	No	Yes	No
Ask your government (askyourgov.ug)				
Barazas (Community based forums)				
Government Citizen interaction centre (GCIC)				
Uganda budget information http://www.budget.go.ug/				
Government of Uganda procurement portal				

18. I am going to read to you a pair of statements, for each pair tell me the one you agree with the most./

	Statement 1/	Statement 2/	Answer option
A	1. a. People should not be allowed to criticize the President and other national leaders because it damages the country's reputation and undermines their authority	2. People should be allowed to criticize the President and other national leaders since it helps the government correct any mistakes quickly and makes the country	A1 A2

		stronger	
B	1. b. If the government wants to shut down or punish a newspaper for reporting something they deem to be offensive, government should justify their decision in court.	2. If a newspaper reports something the government deem to be offensive government should shut or punished them without justifying their decision in court.	B1 B2
C	1. The news media should constantly investigate and report on government mistakes and corruption.	2. Too much reporting on negative events, like government mistakes and corruption, only harms the country.	C1 C2
D	1. d. Criticism of leaders is a bad thing, it undermines respect and unity/	2. Criticism of leaders is a good thing, it helps stop them from making big mistakes/	D1 D2
E	1. e. The government should be able to restrict access to any information it see fit, even if this allows it to cover up mistakes and corruption	2. The government should only be able to restrict access to information that is vital to national security, and not any other.	E1 E2

19. Sometimes people are asked by journalists to be interviewed for a news story they are preparing. Would you be comfortable being interviewed by a journalist (from newspapers/TV/radio)?/

1=Yes/ >>> Continue/

2=No/ >>> Q20

-888 Refused to answer/

-999 Don't know/

19a. If yes, would you be comfortable sharing your name in the interview with the journalist?/

1=Yes/

2=No /

-888 Refused to answer/

-999 Don't know/

20. I will read to you a list of statements about different things. Please tell me if this is the case.....

	Yes/	No/
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A	If I went to the local health center and asked about stock-outs of medicine, I would be given the information I requested		
B	If I visit my local school to find out how much of the school's capitation grant has been received, <i>I would be given the information I requested</i>		
C	If go to report a broken water point at the Uganda National Water and Sewerage corporation branch office they will give me information on how to formally lodge my complaint.		
D	if I went to my local authority (Local council 111) office to find out how to register a child's birth, I will be given the information requested.		
E	If I went to any authority to ask on how to report any wrong doing/corruption incident I know, I would be given the information requested		
F	If I want to know how/where to access district development plans or budget plans, I will be given information requested by the relevant authority.		

THANKS RESPONDENTS AND CLOSE INTERVIEW