

SzW(UG) R3: (3 of 3 in 2017): Water, Sanitation, Hygiene and Other General Issues

INTERVIEWER:

- Interviewer's name

Verify demographic information as it appears on the database:

- Respondent's name
- Each respondent' Phone number1
- Phone number2

Age

Gender

Category:

- Main respondent
- Replacement

- Region
- District
- Village [Enumeration Area]
- EA number
- **Unique HH ID:**
- Interview start time
- Number of call attempts

Have you managed to reach the respondent?

1. YES > **CONTINUE**
2. NO > **INTERVIEWER: ONLY TICK THIS OPTION AFTER EXHAUSTING ALL THE TRACING STRATEGIES AND AFTER OFFICIAL COMPLETION OF THE DATA COLLECTION PROCESS**

Good Morning/Good Afternoon/Good Evening. My name isfrom Sauti Za Wananchi, a program run by an organization called Twaweza. In this round of Sauti za Wananchi, we want to ask you questions access to water, sanitation and other general issues in Uganda. The information we collect continues to be published in the media and is available to all Ugandans and other people in the world. Your name will however, not be published. We'll also share with you more information on where to access it. It is also going to be shared with other stakeholders and decision makers. Today's interview will last for about 15 to 20 minutes. Can we start today's interview?

1. YES > **CONTINUE**

2. NO >TERMINATE. RECORD REASON FOR REFUSAL

I. WATER

[Q1] If you reflect on the past 12 months, has your access to clean and safe water gotten...? [READ OUT THE FIRST THREE OPTIONS; SINGLE RESPONSE]

- 1. Better
- 2. Worse
- 3. Remained the same
- 888 Refused To Answer
- 999 Don't know

[Q2] What are the two main challenges your community is facing in accessing clean drinking water? [DO NOT READ OUT; ONLY TWO RESPONSES ALLOWED]

	1 ST CHALLENGE	2 ND CHALLENGE
1. Majority of the water points are not functional		
2. Some water points are not functional		
3. Insufficient number of water points		
4. Water cost		
5. Distance to water points		
6. The money we contribute for water is wasted		
7. Water is dirty		
8. Irregular supply of water		
9. Water is salty		
10. Drying of the water source (spring, river, stream, well etc.)		
11. There is no water challenge in my community		
- 777 Other (specify)		
- 888 Refused To Answer		
- 999 Don't know		

[Q3] What is the main source of drinking-water for members of your household?

[DO NOT READ OUT; SINGLE RESPONSE]

- 1. Piped water into dwelling >Q8
- 2. Piped water into compound, yard or plot >Q8
- 3. Piped water from neighbor >Q5
- 4. Public tap/standpipe >Q5
- 5. Tube well/borehole (Hand / Foot Pump) >Q5
- 6. Protected well >Q5
- 7. Unprotected well >Q5
- 8. Protected spring >Q5

- 9. Unprotected spring >Q5
- 10. Rainwater collection >Q5
- 11. Cart with small tank/drum >Q5
- 12. Tanker-truck >Q5
- 13. Surface water (river, dam, lake, pond, stream, canal, irrigation channels) >Q5
- 14. Bottled water >Q4
- 777 Other (specify) >Q4
- 888 Refused To Answer >Q5

[Q4] What is the main source of water used by your household for other purposes, such as cooking and hand washing?

[DO NOT READ OUT; SINGLE RESPONSE]

- 1. Piped water into dwelling >Q8
- 2. Piped water into compound, yard or plot >Q8
- 3. Piped water from neighbor
- 4. Public tap/standpipe
- 5. Tube well/borehole (Hand / Foot Pump)
- 6. Protected well
- 7. Unprotected well
- 8. Protected spring
- 9. Unprotected spring
- 10. Rainwater collection
- 11. Cart with small tank/drum
- 12. Tanker-truck
- 13. Surface water (river, dam, lake, pond, stream, canal, irrigation channels)
- 14. Bottled water
- 777 Other (specify) >Q5
- 888 Refused To Answer >Q5

[Q5] How long does it take to get to this water source, collect water and come back?

NOTE THAT THE QUESTION REFERS ONLY TO A SINGLE WATER-HAULING TRIP TO THE SOURCE CITED IN Q1 AND DOES NOT CONSIDER MULTIPLE TRIPS IN A SINGLE DAY	MINUTES RECORD ZERO (0) IF WATER SOURCE IS ON THE PREMISE

[Q6] Out of these [READ] minutes, how long did you spend waiting the last time you went?

MINUTES: RECORD ZERO (0) IF WATER SOURCE IS ON THE PREMISE

[Q7] Who in your household is the person responsible for collecting water?

[DO NOT READ OUT; SINGLE RESPONSE]

- 1. House servant
- 2. Male children
- 3. Female children
- 4. Both male and female children
- 5. Male head of household
- 6. Wife to HH/ Female head of household

- 7. Children and wife to HH/ female head of household
- 8. Everyone in the family
- 777 Other (specify)
- 888 Refused To Answer

[Q8] Do you do anything to your water to make it safer to drink?

- 1. YES >Q9
- 2. NO >Q10
- 888 Refused To Answer >Q9
- 999 Don't know >Q9

[Q9] Do you do the following to the water to make it safer to drink?

[READ OUT; SINGLE RESPONSE IN EACH CASE] SKIP TO Q11 AFTER THIS QUESTION

	1. YES	2.	3. NO	- 999 Don't know	- 888 Refused To Answer
Boil					
Use chemical disinfectants e.g. bleach, chlorine, water guard etc.					
Strain it through a cloth/ sieve					
Use a water filter (ceramic, sand, composite, etc.)					
Solar disinfection					
Let it stand and settle					

[Q10] Why don't you treat your water to make it safer to drink?

[DO READ OUT; MULTIPLE RESPONSES ALLOWED]

- 1. Lack of resources for treating the water
- 2. No time for treating the drinking water
- 3. The water is safe for drinking without treatment
- 4. No particular reason
- 777 Other (specify)
- 888 Refused To Answer
- 999 Don't know

[Q11] Do you store the drinking water you get from the main source?

- 1. YES >Q12
- 2. NO >Q14

[Q12] What type of storage container do you use to store the drinking water?

[DO READ OUT; MULTIPLE RESPONSES ALLOWED]

- 1. Plastic bucket
- 2. Plastic jerry can
- 3. Clay pot
- 4. Plastic tank
- 5. Concrete tank
- 6. Metallic tank

- 7. Drum
- 8. Water bottle
- 9. Saucepan
- 777 Other (specify)

[Q13] How often do you clean the storage container for drinking water?

[DO NOT READ OUT; SINGLE RESPONSE]

- 1. Once a day
- 2. Two to three times a week
- 3. Once a week
- 4. A few times a month
- 5. Never

- 888 Refused to answer

- 999 Don't know

YOU TOLD US YOUR MAIN SOURCE OF DRINKING WATER IS [READ OUT RESPONSE IN Q3]:

[Q14] In the last 3 months, were you able to get water from this source?

- 1. YES >Q16
- 2. NO >Q15

[Q15] how frequent did this happen in the last 3 month?

- 1. More than once a week
- 2. At least once a week
- 3. Every 2 weeks
- 4. Once a month
- 5. Once every 2 months
- 6. Once in last 3 months

[Q16] Do you pay for your water?

- 1. YES >Q17
- 2. NO >Q18
- 888 Refused To Answer >Q18
- 999 Don't know >Q18

[Q17] On average, how much do you pay per month for water for every 20 litres used?

UGX	
- 999 Don't know	

[Q18] Do you harvest rain water?

- 1. YES >Q19
- 2. NO >Q20
- 888 Refused To Answer >Q20

- 999 Don't know

>Q20

[Q19] The last time you did, how long did it last?

[DO NOT READ OUT; SINGLE RESPONSE]

1. One day
2. Less than a week
3. One week
4. Less than a month
5. One month
6. More than a month
7. Has not run out yet

- 888 Refused To Answer

- 999 Don't know

II. SANITATION

[Q20] What kind of toilet facility do members of your household typically use?

[INTERVIEWER: PROBE AND CODE FROM RESPONSE; MULTIPLE RESPONSES ALLOWED]

1. Flush/pour flush/ (where does it flush to?)
 - a. To piped sewer system
 - b. To septic tank
 - c. To Pit latrine/
 - d. Elsewhere/
 - e. Don't Know / Not sure / Unknown place/
2. Pit Latrine/ (Which type of Pit Latrine? Is it (Read out)?)
 - a. Ventilated improved pit latrine (VIP)
 - b. With slab/
 - c. Without slab/Open pit /
3. Composting toilet/
4. Bucket/
5. Hanging toilet/hanging latrine
6. No facilities or bush or field/ >Q23

- 777 Other (specify)

[Q21] Do you share this facility with others who are not members of your household?

1. YES >Q22
 2. NO >Q24
- 888 Refused To Answer >Q23
- 999 Don't know >Q23

[Q22] Are they members of other households that you know or is the facility open to the use of general public?

1. Other households only (not public) >Q23

2. Public facility

>Q24

[Q23] How many households in total use this facility, including your own household? (By household I mean people who usually eat from the same pot)

- 999 Don't know	
- 888 Refused To Answer	

[Q24] The last time your youngest child [<7 years]/ the youngest child in the household [<7 years] passed stool, what was done to dispose of the stool?

[DO NOT READ OUT; SINGLE RESPONSE]

1. No child < 7 years old
2. Child used toilet/latrine
3. Put/rinsed into toilet/latrine
4. Put/rinsed into drain or ditch
5. Thrown into garbage
6. Buried
7. Left in the open
8. Thrown into the bush
9. Put/ rinsed into the compound

777=Other (specify)

888=Refused to answer

999=Don't know

[Q25] Do you have a functional hand washing facility with soap and water near the toilet/latrine? Allow multiple response

1. Soap yes
2. Soap no
3. Water yes
4. Water no

888=Refused to answer

999=Don't know

[Q26] How do you mainly dispose garbage generated from your household?

[DO NOT READ OUT; SINGLE RESPONSE]

1. Throw it at a designated dumpster
2. Throw it on the street/river/lake
3. Collected by a recognized garbage collector e.g. via vehicle
4. Collected by a neighborhood garbage collector (independent individual)
5. Throw to the cowshed/ feed livestock
6. Throw to compost manure pit/ ditch
7. Throw to pit latrine
8. Throw to the farm/ garden
9. Leave it in the open
10. Burn

- 777 Other (specify)

- 999 Don't know

- 888 Refused to answer

[Q27] Does your neighbourhood have a special day for community general cleaning/garbage collection?

1. YES >Q28
2. NO >Q29

[Q28] How often do the neighbourhood members come together to do the general cleaning?

[DO NOT READ OUT; SINGLE RESPONSE]

1. Once a week
2. Twice a week
3. Once a month
4. Twice a month
5. Once a year
6. Twice a year
7. Four times a year

-777 Other (specify)

-888 Refused to answer

-999 Don't know

[Q29] Is the garbage collected upon completion of cleaning?

1. YES >Q30
2. NO >Q31

[Q30] Who collects the garbage? (Multiple responses)

1. Contracted company
2. Volunteers
3. Youths
4. Garbage collectors
5. Sweeper for fee
6. Family members
7. The community/ residents
8. The county government
9. Caretaker

-777 Other (Specify)

-888 Refused to answer

-999 Don't know

[Q31] Focusing on your household, what is the usual interval for emptying the tank/pit where garbage is collected?

[DO NOT READ OUT; SINGLE RESPONSE]

1. 0 - 6 months >Q32
2. 6 - 12 months >Q32
3. 12 - 24 months >Q32
4. More than 24 months >Q32
5. Not applicable/does not throw garbage to a tank/pit >Q35

-777 Other (specify) >Q32

-888 Refused to answer >Q32

-999 Don't know >Q32

[Q32] Who usually empties the pit/tank?

[DO NOT READ OUT; SINGLE RESPONSE]

- 1. Yourselfs >Q34
- 2. Sweeper for a fee >Q33
- 3. The Landlord >Q33
- 4. Garbage collectors >Q33
- 5. City council workers >Q33
- 777 Other (Specify) >Q33
- 999 Don't know >Q34

[Q33] The last time the pit/tank was emptied how much did *your household* spend to have it emptied?

UGX	
- 999 Don't know	
-888 Refused to answer	

[Q34] How was the pit/tank emptied?

[DO NOT READ OUT; SINGLE RESPONSE]

- 1. Manually/by hand
- 2. With a mechanical pump
- 3. Contents were burned in the tank/pit
- 4. Contents were left to decompose in the tank/pit
- 777 Other (specify)
- 888 Refused To Answer
- 999 Don't know

III. HYGIENE

[Q35] Under the current Constitution, is water provision services the responsibility of national or local governments?

[DO NOT READ OUT; SINGLE RESPONSE]

- 1. National government
- 2. Local governments
- 999 Don't know

[Q36] a. Have you heard of a local water management committee or board?

- 1. YES
- 2. NO >Q38
- 999 Don't know >Q38

[Q37] b. Focusing on where you live, do you have a local water management committee or board?

- 3. YES
- 4. NO
- 999 Don't know

[Q38] How would you rate your local government in terms of providing water services to you and your household? Would you say that you are ...? **[READ OUT THE FIRST THREE OPTIONS; SINGLE RESPONSE]**

1. Very satisfied
 2. Satisfied
 3. Neither satisfied nor unsatisfied
 4. Not satisfied
 5. Not at all satisfied
- 888 Refused To Answer
- 999 Don't know

[Q39] How would you rate the change in environment since 2014, has Improved, remained the same or worsened? **[SINGLE RESPONSE]**

1. Improved >**Q39a**
 2. Remained the same >**Q40**
 3. Worsened >**Q39a**
- 999 Don't know >**Q40**

[Q39] a. Please give the reason for your rating?

[GQ40] Finally, before we close, please confirm the number we can use to send you airtime/credit as a token for our appreciation for your participation

THANK THE RESPONDENT AND CLOSE THE INTERVIEW