

SzW Round 6 hh QNR – Water Supply, Agency

1. In your own opinion, what are the most serious problems facing your community?

Don't Know	
No Response	

In this round of *Sauti za Wananchi* we would like to ask citizens about their access to clean water

2. How much of a problem is access to clean drinking water in your community? Would you say One serious problem among many," "A minor problem," and "not a problem)(little extent)

The most serious problem	One of the serious problems among many	A minor problem	Not a problem at all

3. What are the two main challenges your community is facing in accessing clean drinking water?

Majority of the water points are not functional	
Some water points are not functional	
Insufficient number of water points	
Water cost	
Distance to water points	
The money we contribute for water is wasted	
Don't Know	
No Response	
Others Specify	

4. If the number of water points in your community are insufficient, Who is responsible for investing in new infrastructure to expand access to water?

The Government of Tanzania	
Ministry of water	
Ministry of Local Government	
District Council/Office	
Ward Office	
Village office	
Donors	
Us/ Citizens	
Water Group/ Association	
Don't Know	
No Response	
Others Specify	

5. Have you taken any action to communicate your community's needs for new infrastructure and/or major repairs to the relevant authorities?

Contacted the Village water committee chairman	
Contacted the Water User Group / Association head	
Contacted the village/ street chairman	
Contacted the district water engineer	

Contacted respective water body / authority	
Contacted my MP	
Contacted my Councilor	
Others specify	
Nothing	
Don't Know	

6. Why did you or didn't you take action?

Don't Know	
No Response	

7. There are a number of ways communities/households organize themselves to access water. I will read a list of water management structures, please tell me which is the main water management structure in your community?

Village water committee (V.W.C's) under the Village Government		
Water User Group / Association registered as an independent legal entity		
Municipal / Urban water bodies / authorities (E.g. Dawasco, Auswa, Muwasa, Mwauwasa)		
None/ Don't Know (DON'T READ OUT)		Skip to 17

8. Do you know the name of the person in charge of this (INSERT WATER MANAGEMENT SYSTEM) committee?

Yes, name is: _____	
Don't know	

9. In your opinion, how does the(INSERT WATER MANAGEMENT SYSTEM) function? Read Out

1. Very well
2. Adequately
3. Very poorly
4. Don't Know (Don't Read Out)

10. Do you participate in this(INSERT WATER MANAGEMENT SYSTEM)?

- 1 Yes
- 2 No]

11. How does the(INSERT WATER MANAGEMENT SYSTEM) collect money to support the operations and maintenance of public water points?

- 1 Water is sold, revenues go to (INSERT WATER MANAGEMENT SYSTEM)
- 2 Committee collects fees from all citizens
- 3 Some rich citizens pay for maintenance
- 4 Other _____
- 5 Don't know

12. Where are the funds collected by the (INSERT WATER MANAGEMENT SYSTEM) kept?

- 1 Home of committee member
- 2 In bank account
- 3 Mobile phone account (e.g. M-PESA)
- 4 In the authorities offices

- 5 Don't know
- 6 No Response

13. Have you contributed any additional funds to this(INSERT WATER MANAGEMENT SYSTEM) (beyond paying for water) in the past year?

- 1 Yes
- 2 No

14.	When a water point breaks down in your community, does the (INSERT WATER MANAGEMENT SYSTEM) do any of the following?	1 Yes 2 No
a.	Use collected funds to repair the problem	
b.	Take up new collection of funds to repair the problem	
c.	Contact the district water engineer	
d.	Contact the District Water Engineer or other local officials	
e.	Nothing	

15. Do you ever receive income and expenditure information from the(INSERT WATER MANAGEMENT SYSTEM)?

- 1. Yes
- 2. No

16. How well is the money being utilized? Would you say... (Read Out)

- 1. Very well
- 2. Adequately
- 3. Very poorly
- 4. Don't Know (Don't Read Out)

17. In communities in Tanzania sometimes a new public water point like a pump or a public tap is installed but after some time it stops functioning. Is there any such non-functioning pump or public tap in your community?

Yes		
No		Skip to 23

18. How many such non-functioning pumps or public taps are there in your community?

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IF MORE THAN ONE NON-FUNCTIONING PUMPS OR PUBLIC TAPS REFER TO THE ONE WHICH IS NEAREST TO THE HOUSEHOLD IN QN. 19 - QN. 22

19. How long has this water point been out of order? [Months]

20. When was this water point installed? [Year]

If respondent can't remember give options:

- (a) less than 5 yrs ago
- (b) 5 – 10 yrs ago
- (c) More than 10 yrs ago

21. Who is responsible for the functioning and maintenance of this (non-functional) water point?

1. National government/parastatal
2. District government
3. Village/mtaa government
4. Private entity/company
5. Water committee
6. Us / citizens
7. Other

22. What action or change could have prevented the breakdown of the water point?

23. Have you ever taken any of the following actions when a water point within your village/street broke down?

Contacted the Village water committee chairman	
Contacted the Water User Group / Association head	
Contacted the village/ street chairman	
Contacted the district water engineer	
Contacted respective water body / authority	
Contacted my MP	
Contacted my Councilor	
Others specify	
Nothing	
Don't Know	

24. If a water point is charging prices that are higher than they are supposed to charge, who is responsible for making them reduce their prices?

1. National government/parastatal
2. District government
3. Village/mtaa government
4. Private entity/company
5. Water committee
6. EWURA
7. Us / citizens
8. Other

25. If some people in this area/village found out that members of the water committee were stealing money, which of the following sounds more likely to you?

Option 1: People would be upset, but they would feel that they are not powerful enough to fix this problem.

Option 2: People would be upset and they would take action to fix the problem.

Option 3: People would be upset and they approach others and ask them to take action on their to fix the problem.